



October 13, 2014  
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk  
South Carolina Public Service Commission  
101 Executive Center Dr.  
Columbia, SC 29210

**RE: Time Warner Cable Information Services (South Carolina), LLC  
d/b/a Time Warner Cable of South Carolina  
Revision for South Carolina Tariff No. 1 (Local & IXC)**

Dear Ms. Boyd:

Enclosed for filing please find the above referenced tariff filing submitted on behalf of Time Warner Cable Information Services (South Carolina), LLC d/b/a Time Warner Cable of South Carolina. This filing adds additional Business Class Phone Service Custom Calling Features, Business Class Phone Service Custom Ring and Intercept Message services, Business Class PRI Service and Business Class SIP Trunk Service Long Distance Calling new and additional rates. The Company respectfully requests an effective date of October 15, 2014.

The following tariff pages are included with this filing:

1 <sup>st</sup> Revised Page 1	Updates Issuing Officer and Company Address
24 <sup>th</sup> Revised Page 2	Updates Check Sheet
Original Page 35.6.2	Adds Business Class Phone Service Custom Calling Features
3 <sup>rd</sup> Revised Page 35.7	Adds Business Class Phone Service Custom Calling Features, Changes Section Numbers
2 <sup>nd</sup> Revised Page 35.8	Adds Business Class Phone Service Custom Calling Features, Changes Section Numbers
1 <sup>st</sup> Revised Page 35.8.1	Changes Business Class Phone Service Custom Calling Features Section Numbers
Original Page 35.10.3	Adds Business Class Phone Service Custom Ring & Intercept Message
Original Page 35.10.4	Adds Business Class Phone Service Mobility Package
Original Page 35.10.5	Adds Business Class Phone Service Mobility Package Rates
Original Page 40.6.1	Adds Business Class PEI Service Long Distance Calling Packages and Rates
1 <sup>st</sup> Revised Page 40.7	Adds Business Class SIP Trunk Service Intrastate Rate, Changes No. of Call Paths
Original Page 40.7.1	Adds Business Class SIP Trunk Service Long Distance Packages and Rates

Any questions you may have regarding this filing should be directed to my attention at 407-740-3006 or via email to croesel@tmnc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Carey Roesel

Carey Roesel  
Consultant to Time Warner Cable Information Services (South Carolina), LLC

cc: Vincent M. Paladini - TW Cable (via email)  
Mr. C. Dukes Scott, Executive Director  
file: TW Cable - South Carolina - Local  
tms: SC11402

Enclosures  
CR/sp

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**TITLE SHEET**

**SOUTH CAROLINA TARIFF NO. 1  
APPLICABLE TO  
PACKAGED LOCAL AND INTEREXCHANGE  
IP VOICE SERVICES OF  
TIME WARNER CABLE INFORMATION SERVICES (SOUTH CAROLINA), LLC**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of services and facilities for Internet Protocol voice services provided by Time Warner Cable Information Services (South Carolina), LLC with principal offices at 60 Columbus Circle, New York, NY 10023. This tariff (T) applies for services furnished within the State of South Carolina. This tariff is on file with the Public Service Commission of South Carolina and copies may be inspected, during normal business hours, at the Company's principal place of business

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Effective: October 15, 2014

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**CHECK SHEET**

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>
1	1 <sup>st</sup> Revised *	31	3 <sup>rd</sup> Revised	39	3 <sup>rd</sup> Revised
2	24 <sup>th</sup> Revised *	32	2 <sup>nd</sup> Revised	39.1	Original
3	Original	33	Original	40	2 <sup>nd</sup> Revised
4	2 <sup>nd</sup> Revised	33.1	Original	40.1	1 <sup>st</sup> Revised
5	Original	34	2 <sup>nd</sup> Revised	40.2	2 <sup>nd</sup> Revised
6	Original	35	2 <sup>nd</sup> Revised	40.3	2 <sup>nd</sup> Revised
7	Original	35.1	1 <sup>st</sup> Revised	40.4	Original
8	Original	35.2	1 <sup>st</sup> Revised	40.5	4 <sup>th</sup> Revised
9	1 <sup>st</sup> Revised	35.3	1 <sup>st</sup> Rev's	40.6	1 <sup>st</sup> Revised
10	Original	35.4	Original	40.6.1	Original *
11	Original	35.5	Original	40.7	1 <sup>st</sup> Revised *
12	1 <sup>st</sup> Revised	35.6	2 <sup>nd</sup> Revised	40.7.1	Original *
13	Original	35.6.1	1 <sup>st</sup> Revised	41	4 <sup>th</sup> Revised
14	2 <sup>nd</sup> Revised	35.6.2	Original *	41.1	2 <sup>nd</sup> Revised
15	Original	35.7	3 <sup>rd</sup> Revised *	42	4 <sup>th</sup> Revised
16	Original	35.8	2 <sup>nd</sup> Revised *	43	3 <sup>rd</sup> Revised
17	Original	35.8.1	1 <sup>st</sup> Revised *	44	3 <sup>rd</sup> Revised
18	Original	35.9	1 <sup>st</sup> Revised	44.1	2 <sup>nd</sup> Revised
19	Original	35.10	1 <sup>st</sup> Revised	45	1st Revised
20	Original	35.10.1	Original	45.1	1st Revised
21	Original	35.10.2	Original	46	2 <sup>nd</sup> Revised
22	Original	35.10.3	Original *		
23	Original	35.10.4	Original *		
24	Original	35.10.5	Original *		
25	Original	35.11	1 <sup>st</sup> Revised		
26	Original	35.12	Original		
27	Original	36	1 <sup>st</sup> Revised		
28	Original	37	1 <sup>st</sup> Revised		
29	1 <sup>st</sup> Revised	38	2 <sup>nd</sup> Revised		
30	Original	38.1	Original		

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### 3.1 IP Voice Service (cont'd.)

## B. Custom Calling Features (cont'd.)

- ## 7. Call Logs

Allows Customers to view the details of their most recent calls. Calls are broken up into three categories: Missed Calls, Dialed Calls, and Received Calls.

8. Call Return - \*69

Allows Customers to call the last number that called their BCP phone line through the use of a feature access code.

- ## 9. Call Scheduler

Allows Users to maintain additional control of their features via Voice Manager by establishing advanced settings in their Call Scheduler (e.g. time of day/day of week) for features to be active. Up to three (3) User Configurations can be established but only one (1) can be active at a time.

$$\text{(N)} \text{---} \text{(N)}$$

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**SECTION 3 – SERVICE DESCRIPTION**

**3.1 IP Voice Service (cont'd.)**

**3.1.3 Business Class Phone Service (cont'd.)**

**B. Custom Calling Features (cont'd.)**

- |     |  |     |
|-----|--|-----|
| 10. | Call Waiting   | (T) |
|     | A special tone alerts the User when another caller is trying to reach him/her and User is already on the phone.  |     |
| 11. | Call Waiting ID  | (T) |
|     | Displays the name and number of the incoming call on the User's telephone display.   |     |
| 12. | Cancel Call Waiting  | (T) |
|     | Blocks Call Waiting on a per call basis.   |     |
| 13. | Caller ID  | (T) |
|     | Allows a Caller ID display unit to display the name and number of incoming calls.  |     |
| 14. | Caller ID – Block Per Line   | (T) |
|     | Allows the Customer to prevent delivery of their telephone number on all outgoing calls. This feature will be in operation on a continuous basis unless *82 is dialed to unblock before a call is placed.                              |     |
| 15. | Caller ID – Block Per Call   | (T) |
|     | Allows the Customer to prevent delivery, on a per call basis, of their telephone number on an outgoing call to another party who subscribes to Caller ID. This service is accessed by dialing *67.                                     |     |
| 16. | Caller ID – Custom   | (N) |
|     | Allows Users to determine the name and phone number that displays to people receiving a call from the Customer to their caller ID. The Calling Line Identification (CLID) must be a number selected from the Company Customer account. |     |

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### SECTION 3 – SERVICE DESCRIPTION

#### 3.1 IP Voice Service (cont'd.)

##### 3.1.3 Business Class Phone Service (cont'd.)

###### B. Custom Calling Features (cont'd.)

- |     |  |     |
|-----|--|-----|
| 17. | Do Not Disturb (DND)   | (N) |
|     | Allows Customers to set their phone line status as unavailable. All calls to the line receive a busy signal.   |     |
| 18. | Hotline  |     |
|     | Allows the Subscriber to modify the Customer's phone line so that anytime the phone is picked up (goes off-hook) it will automatically dial a number that the Customer has pre-defined in Voice Manager.                               | (N) |
| 19. | Hunting - Sequential   | (T) |
|     | Allows sharing of a group of lines by many individuals for incoming calls. When a pilot number is dialed and is busy, hunting will be invoked. The call will be delivered to the first idle line found in the hunt group.              |     |
| 20. | Hunting  | (T) |
|     | Uniform Call Distribution. Allows sharing of a group of lines by many individuals for incoming calls. When a pilot number is dialed, the call will be assigned to the most idle line.  |     |
| 21. | Hunting Circular   | (T) |
|     | Allows sharing of a group of lines by many individuals for incoming calls. When any number in the hunt group is dialed and is busy, hunting will be invoked. The call will be delivered to the next idle line found in the hunt group. |     |
| 22. | Last Number Redial - *68   | (N) |
|     | Allows the Customer to redial the last call that was made through the use of a feature access code.  | (N) |

*Some material previously found on this page is now found on 1<sup>st</sup> Revised Page 35.8.1*

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**SECTION 3 – SERVICE DESCRIPTION**

**3.1 IP Voice Service (cont'd.)**

**3.1.3 Business Class Phone Service (cont'd.)**

**B. Custom Calling Features (cont'd.)**

- |     |  |         |
|-----|--|---------|
| 23. | Speed Dial   | (T) (M) |
|     | Provides single digit dialing for up to 8 numbers stored.  |         |
| 24. | Non-verified Account Codes   | (T)     |
|     | Allows charge of calls to user projects, departments or other special accounts. The codes are considered non-verified because they are not validated by the switch and are not checked when entered.   |         |
| 25. | Inbound/Outbound Call Restriction Options  | (T)     |
|     | Restricts inbound calls, and allows the Customer to opt to disallow certain outbound calls: International, 900, both international + 900/976, all chargeable calls such as 411, 900, international, operator assisted and directory assistance   | (M)     |
| 26. | Selective Call Forward   | (T)     |
|     | Screens each incoming call to determine whether the telephone number should receive forwarding treatment. Any match between the user defined list of telephone numbers and the incoming call number will be forwarded as specified by the customer. All other calls are completed normally (no forwarding).  |         |
| 27. | Selective Call Rejection   | (T)     |
|     | Allows the subscriber to screen incoming calls; if a telephone number is on the user defined list, the call will be blocked. Blocked calls will receive a treatment message stating that their call cannot be accepted by the called party. All calls from telephone numbers not on the list will be completed.  |         |
| 28. | Verified Account Codes   | (T)     |
|     | Allows customers to track calls by project, department, or other category. User specifies the number of digits to be captured (2 – 16). When a call is made from a telephone number with verified account codes, the user is prompted to enter the code. The system will validate the number of digits and check the code against the user defined list. If the code is not on the list, the call will not be completed. |         |

*Some material now found on this page was previously found on 1<sup>st</sup> Revised Page 35.8*

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**SECTION 3 – SERVICE DESCRIPTION**

**3.1 IP Voice Service (cont'd.)**

**3.1.3 Business Class Phone Service (cont'd.)**

**F. Custom Ring**

**1. Description**

Custom Ring allows Customers to have up to four (4) additional phone numbers on the same telephone line as their primary phone number. Each phone number rings with a Custom Ring from the same phone. The ring pattern is determined by the Company. All outgoing calls show up as the main telephone number on Caller ID.

**2. Rates**

	Installation Charge	Monthly Recurring Charge
Custom Ring	\$0.00	\$3.95

**G. Intercept Message**

**1. Description**

The Intercept Message feature plays a message to all incoming calls to a number that has been disconnected or changed. The standard duration for Intercept Message is 30 days. The Customer can choose to extend the duration for 60 or 90 days for an additional charge.

**2. Rates**

	Per Telephone Number	
	Non-Recurring Charge	Monthly Recurring Charge
30 days	\$0.00	\$0.00
60 days	\$3.95	\$0.00
90 days	\$7.90	\$0.00

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## SECTION 3 – SERVICE DESCRIPTION

### 3.1 IP Voice Service (cont'd.)

#### 3.1.3 Business Class Phone Service (cont'd.)

##### H. Mobility Package

##### 1. Description

The Mobility Package includes features that allow Customers to be highly mobile while still connected to their BCP phone lines. The package includes the following features:

- **Simultaneous Ring** – Allows Customers to have multiple phone numbers ring simultaneously when calls are received on their BCP phone. The first line to answer will be connected and the other lines will be released. If any line goes to voicemail then the other lines will be released. The Customer can have up to five (5) additional terminating locations, including non-Company numbers, in addition to their main line. Telephone numbers must be a 10-digit domestic telephone number.
- **Sequential Ring** – When the Customer's phone is called, this feature rings up to five (5) additional phone numbers in sequence. The initial phone number will ring and after a preset number of rings the next phone number will ring and then the next numbers until the call is picked up or the call goes to voicemail or other no-answer processing from the main number. The caller can wait until the call is answered or leave a message at any point by pressing a key on their handset. If any of the lines are answered while ringing (including voicemail) then the Sequential Ringing will stop and the call can be completed. If no lines are answered then the call is sent back to the main line for processing (Voicemail, CFNA, etc.).
- **Office Anywhere** – Allows Customers to make it seem like they are using their office phone for outbound calls when they are working remotely. Calls made from the remote location show the Caller ID as being made from the Customer's office phone through Office Anywhere.
- **Personal Attendant** – Allows Customers to answer calls with a custom greeting and then offer up to two (2) call treatment options: go to voicemail, go to another telephone number or go to an announcement. This feature can be used to act as a simplified version of Auto Attendant to answer calls when a user is away from their desk or if the business is closed.

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### 3.1 IP Voice Service (cont'd.)

## H. Mobility Package (cont'd.)

Per Line	Non-Recurring Charge \$0.00	Monthly Recurring Charge \$3.95
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(N)

$$(\mathbf{N})$$

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**SECTION 4 – RATES**

**4.2 IP Voice Service Monthly Charges (cont'd.)**

**4.2.3 Business Class PRI Service (cont'd.)**

	<u>Monthly Recurring Charge</u>	
Long Distance Calling*		(N)
Per MOU rate after monthly allowance/package volume reached+		
3,000 MOU monthly allowance	\$0.00	
5,000 MOU package (3,000 free plus 2,000 @ \$0.025 per MOU)	\$50.00	
10,000 MOU package (3,000 free plus 7,000 @ \$0.020 per MOU)	\$140.00	
20,000 MOU package (3,000 free plus 17,000 @ \$0.020 per MOU)	\$340.00	
30,000 MOU package (3,000 free plus 27,000 @ \$0.019 per MOU)	\$513.00	
50,000 MOU package (3,000 free plus 47,000 @ \$0.019 per MOU)	\$893.00	
75,000 MOU package (3,000 free plus 72,000 @ \$0.018 per MOU)	\$1296.00	
100,000 MOU package (3,000 free plus 97,000 @ \$0.017 per MOU)	\$1649.00	(N)

- \* Long distance calling is billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds. There is no rollover of unused minutes. Intrastate MOU charges after the allotment will revert to standard rates. Packages are one (1) per PRI Group. (N)
- + Minutes over 100,000 minute threshold are billed at a flat rate of \$0.017 per minute. (N)

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**SECTION 4 – RATES**

**4.2 IP Voice Service Charges (cont'd.)**

**4.2.4 Business Class SIP Trunk Service**

Service is provided on a term basis only, with a minimum term period of one (1) year per call path with a minimum of six call paths and a maximum of 200 call paths. Term discounts are applied to the Monthly Recurring. Local calling is included in the Monthly Recurring Charge. (C)

	<u>Monthly Recurring Charges</u>	
SIP Trunk Call Path (per call path - minimum 6)	\$18.00	
Discount for Term	11% - 22%	
Trunk Overflow	\$24.95	
DID Number Blocks – Block of 20	\$3.00	
Block of 100	\$15.00	
Intrastate Rate	\$0.044/minute	(N)
	<u>Non-Recurring Charges</u>	
Installation	\$350.00	
Intercept Messaging (per telephone number)		
First 30 Days	\$0.00	
60 Days	\$1.95	
90 days	\$3.90	

*Some material previously found on this page is now found on Original Page 40.7.1*

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## SECTION 4 – RATES

### 4.2 IP Voice Service Charges (cont'd.)

#### 4.2.4 Business Class SIP Trunk Service (cont'd.)

	<u>Monthly Recurring Charges</u>	(T)
Long Distance Calling*		
Per MOU rate after monthly allowance/package volume reached+	\$0.04/minute	(N)
3,000 MOU monthly allowance	\$0.00	(M)
5,000 MOU package	\$50.00	
(3,000 free plus 2,000 @ \$0.025 per MOU)		
10,000 MOU package	\$140.00	
(3,000 free plus 7,000 @ \$0.020 per MOU)		(M)
20,000 MOU package	\$340.00	(N)
(3,000 free plus 17,000 @ \$0.020 per MOU)		
30,000 MOU package	\$513.00	
(3,000 free plus 27,000 @ \$0.019 per MOU)		
50,000 MOU package	\$893.00	
(3,000 free plus 47,000 @ \$0.019 per MOU)		
75,000 MOU package	\$1296.00	
(3,000 free plus 72,000 @ \$0.018 per MOU)		
1000,000 MOU package	\$1649.00	
(3,000 free plus 97,000 @ \$0.017 per MOU)		
* Long distance calling is billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds) There is no rollover of unused minutes. Intrastate MOU charges after the allotment will revert to standard Time Warner Cable Business Class rates		
+ Minutes over 100,000 minute threshold are billed at a flat rate of \$0.017 per minute.		(N)

*Some material now found on this page was previously found on Original Page 40.7*

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